

info

From: <tracey.haynes@schneider-electric.com>
To: "info" <info@plyvinecatering.co.uk>
Sent: 11 December 2013 15:58
Subject: Christmas lunch
 Afternoon Phil,

A couple of months ago when I found out that our usual Christmas lunch caterers had become a victim to the economic downturn it was the worst news I could have received as the Christmas lunch has always been a great success with the workforce and the thought of trying to find a replacement was an extremely daunting one. Thank God for the Internet and my decision to contact Plyvine!!
 From my initial contact with you and your team to the actual event there were no issues and everything ran very smoothly, you gave very good advice regarding dessert and veggie option selection.

The lunch yesterday was of a very high standard, professionally produced and delivered to the hungry workforce in a timely manner, it was delicious and plentiful.

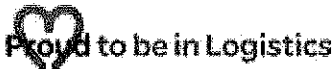
It is always difficult to satisfy everyone as I have found on numerous occasions but I bit the bullet and commenced my afternoon walk around the site waiting for the inevitable feedback I would get from the staff. I didn't need to worry as I can honestly say that I did not receive one negative comment, everyone had something positive to say about the food and the service, well done for achieving the impossible !!

So please pass on my thanks to the chefs and waiting staff and I am sure we will be in touch in 2014 for our next Christmas lunch.

Please pass on my thanks to Brett for the petrolhead chat we had before lunch.

Hope everything goes well next week at the Telford, I have really BIGGED you up so no pressure !!

Kind regards
 Tracey



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